



الهيئة الإنسانية
Royal Humanitarian Foundation



User Guide for the “AtAA” Application

Introduction

The “AtAA” Application is the digital platform designed for beneficiaries of the Royal Humanitarian Foundation, including widows and sponsored orphans.

The app offers a comprehensive range of services that make their lives easier and enhance their benefit from the Foundation’s programs, such as:

- Viewing personal profiles and monthly sponsorship statements
- Issuing sponsorship certificates
- Registering for scholarship programs
- Requesting family counseling services
- Participating in the “Outstanding Students” ceremony
- Accessing the “Ishraqat” service, which provides beneficiaries with discounts at stores, clinics, and various service providers within the Kingdom of Bahrain.

Thus, the “AtAA” app serves as a unified digital gateway enabling beneficiaries to easily access their services and manage their affairs with the Foundation anytime and anywhere.

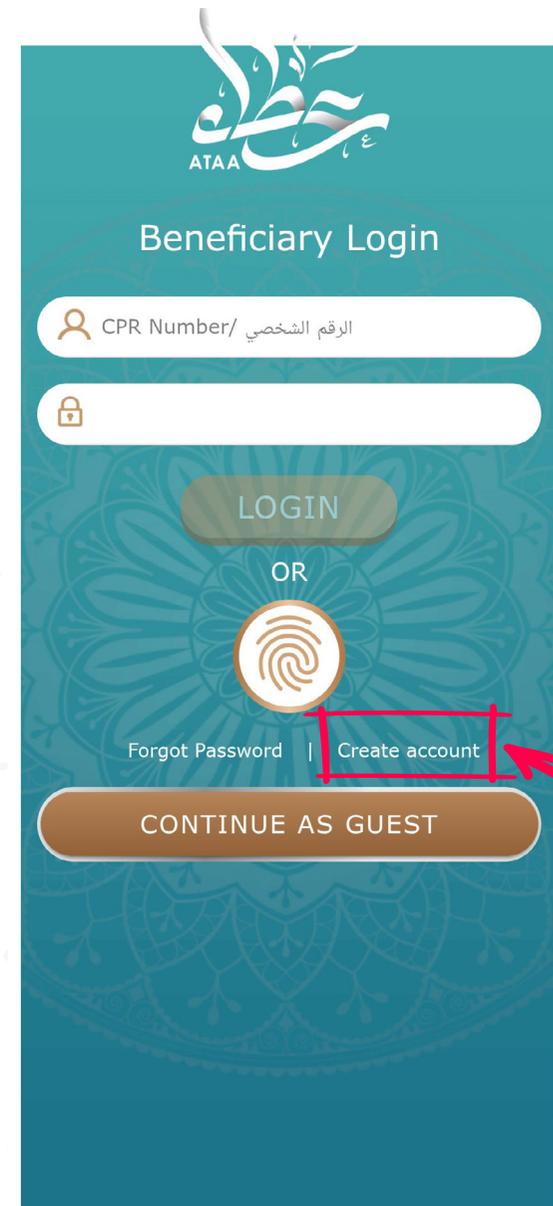
How to Download the App

- For Android devices: Open Google Play, search for Royal Humanitarian Foundation, or click directly [here](#)
- For iPhone devices: Open App Store, search for RHF, or click directly [here](#)



Registration Steps

1. Open the application after installation.
2. Select “Create Account.”



3. Enter your basic information (full name, email, phone number, etc.).

4. Enter your Family Sponsorship Number (mandatory to complete registration).

- You can obtain this number via:

- Mohammed, the virtual assistant on the Foundation's website.
- Or by calling the Foundation at 17313666.

5. Enter your password.

6. After entering all information, click "Register."

Your account will then be created successfully.



This service only is for orphans and widows who are sponsored by the Royal Humanitarian Foundation



Create an Account

Please enter your registered email

CPR Number *

Family Number *

Click the below button and send your CPR number and mobile number to get your Family Number

[FORGOT FAMILY NUMBER](#)

Email *

Mobile *

Password *

Confirm Password *

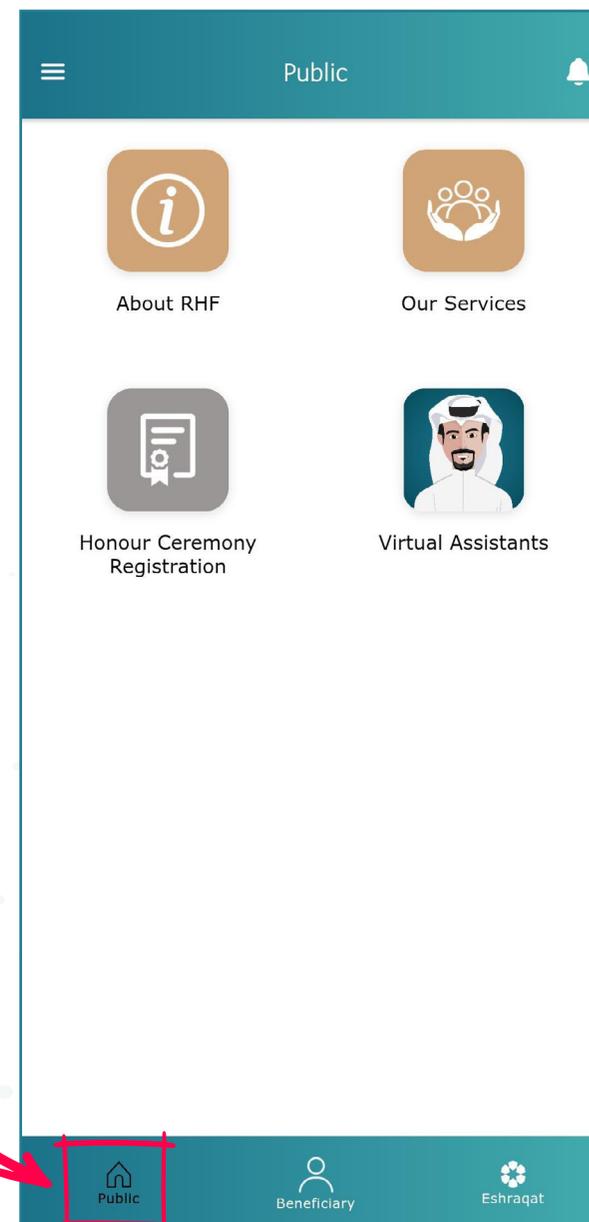
[REGISTER](#)

Main Sections of the “AtAA” Application



Contains general information such as:

- About Us
- Our Services
- Registration for the Outstanding Students Ceremony
- Access to the Virtual Assistant “Mohammed” for support or inquiries such as retrieving the Family Sponsorship Number.



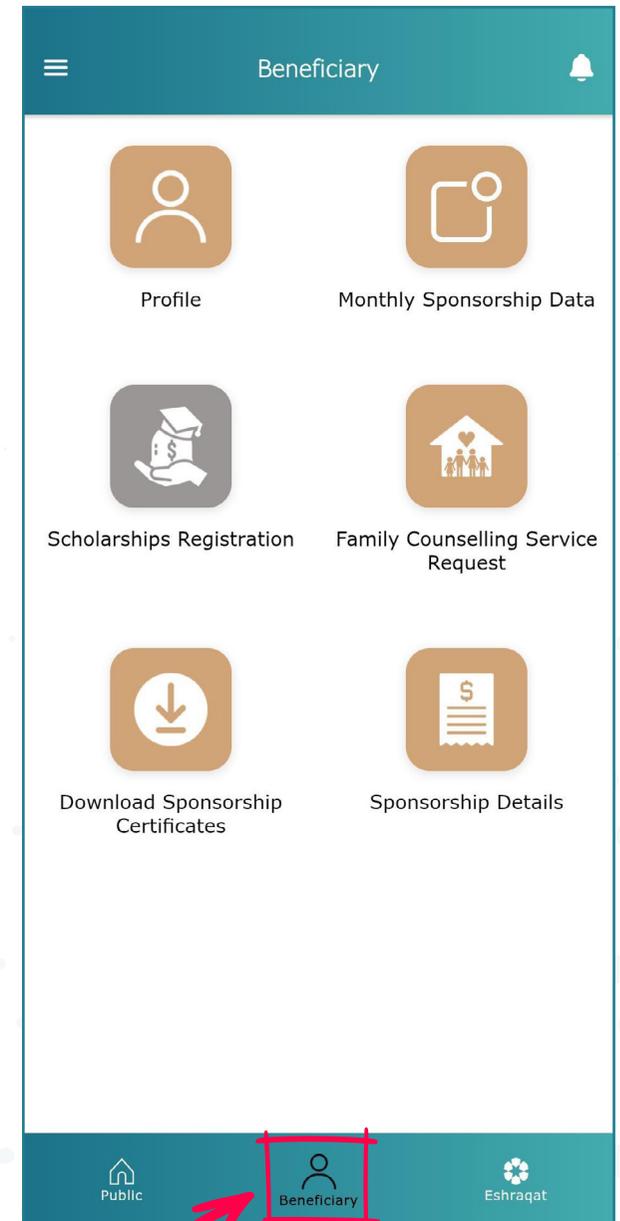
Main Sections of the “AtAA” Application



Beneficiary Icon

Includes personalized services for the beneficiary (mother or sponsored child), such as:

- Viewing the Digital Sponsorship Card
- Updating personal information
- Printing the sponsorship document directly from the app
- Accessing beneficiary-specific services for tracking or support



Main Sections of the “AtAA” Application

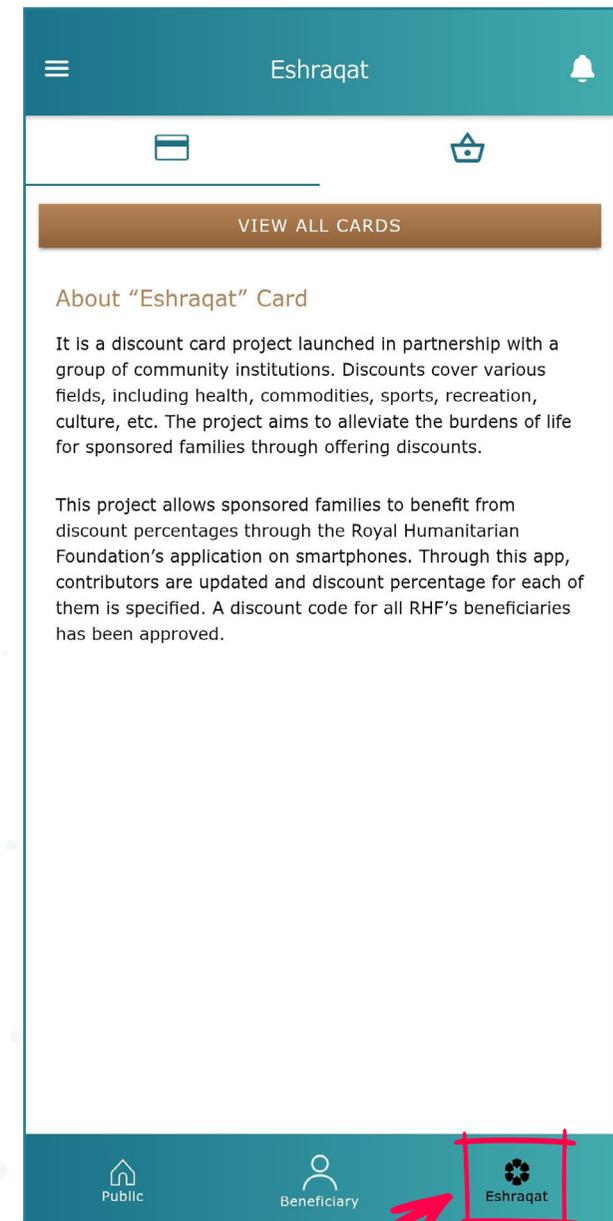


“Eshraquat” Icon

This page displays offers and discounts available to beneficiaries.

It includes:

- A list of participating stores in the AtAA program
- Browsing offers by category (clothing, food, school supplies, etc.)
- Viewing the Digital Discount Card
- Showing the card to store staff to obtain discounts instantly

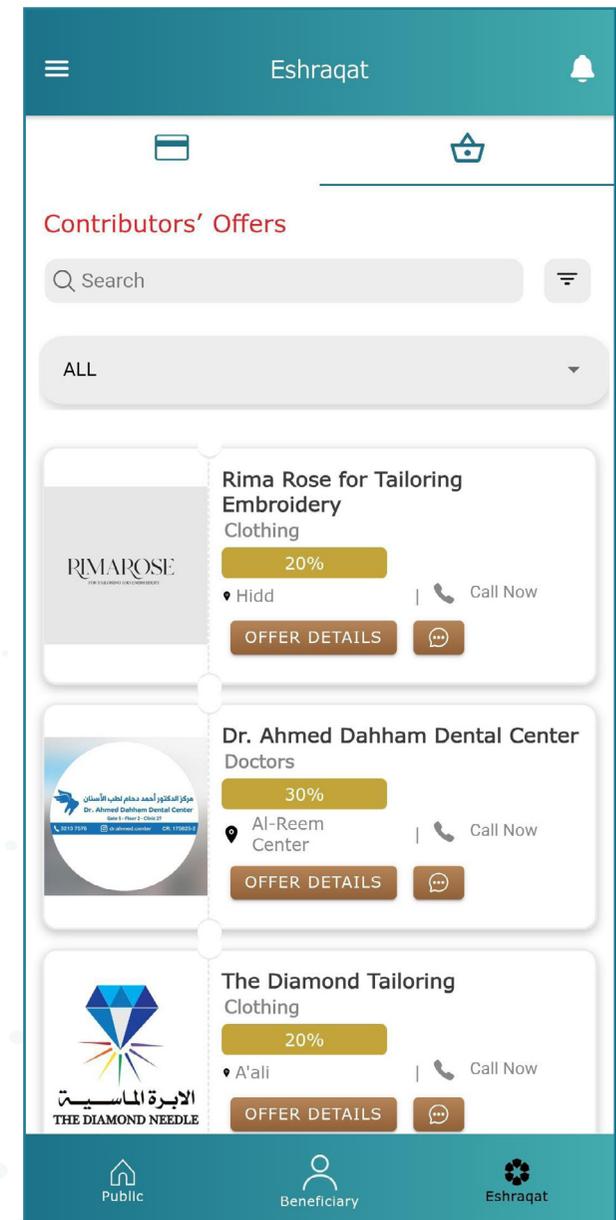


How to Use the “Ishraqat” Discount Card

1. Browse offers by category (clothing, food, school supplies, etc.)
2. When visiting a participating store, click on the card icon displayed at the top of the screen.

The digital card will appear — show it to the store representative.

3. The discount will be applied directly by the store.



Important Notes

- Keep your app updated regularly to access the latest offers.
- You can use the same account on multiple devices simultaneously.
- A mother's registration allows her to access all her children's sponsorship cards.
- A child's registration allows access to only their personal card.
- The card expiration date inside the app renews automatically every month, ensuring the card image is not misused or shared outside the legitimate beneficiary's scope.

For any support or inquiries, please contact the Foundation's Customer Service Center for technical assistance at 17313611.

